NHPUC NO. 5 - WATER

PENNICHUCK WATER WORKS, INC.

SUPPLEMENT NO. 11

TARIFF

for

WATER SERVICE

In

THE STATE OF NEW HAMPSHIRE

Issued: October 21, 2011

lug Issued by Bonalyn J. Hartley

Effective: October 21, 2011

Title: Vice Pres. Admin & Regulatory Affairs

Authorized by NHPUC Order No. 25,278 in Docket No. DW 10-091, dated October 21, 2011.

PENNICHUCK WATER WORKS, INC.

Supplement No. 11

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PERMANENT RATE RECOUPMENT

General Metered Customers and Contract Customers:

General Metered Customers (GM) will be surcharged individually based on customer charge, actual usage, and contract rates. The Company will recoup from General Metered customers for service rendered from June 16, 2010 through bills rendered June 9, 2011 for the incremental difference of Temporary and Permanent Rates. The surcharge will be billed in twelve equal monthly installments as follows:

Customer Class	<u>Total Recoupment</u>	
General Metered	\$ 1,087,888.14	
Anheuser Busch	\$ 77,231.24	
Town of Milford	\$ 16,659.86	
Town of Hudson	\$ 31,899.70	
Total:	\$ 1,213,678.94	

Average recoupment for Residential Customers is \$35.56 per year (\$858,517.58 divided by 24,144 customers) or \$2.96 per month

Private Fire Protection Customers:

Private Fire Protection (PFP) customers will be surcharged based on pipe size. The Company will recoup to PFP customers a refund in twelve equal installments for service rendered from June 16, 2010 through bills rendered June 9, 2011 as follows:

Customer Class	Total Recoupment Credit	
Private FP	\$ (70,802.82)	

Public Fire Hydrant Customers:

The company will provide a calculation for each municipality based on an amount billed at Temporary rates and the adjusted bill amount at Permanent rates resulting in a surcharge. Public Fire Hydrant Customers will receive a surcharge in twelve equal installments for service rendered from June 16, 2010 through bills rendered June 9, 2011 as follows:

Customer Class	Total Recoupment	
Public Fire Hydrant		
City of Nashua	\$	73,582.42
Town of Bedford	\$	5,127.86
Town of Merrimack	\$	2,806.32
Town of Amherst	\$	10,467.84
Town of Derry	\$	1,124.69

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PENNICHUCK WATER WORKS, INC.

SUPPLEMENT NO. 12 TARIFF FOR WATER SERVICE In THE STATE OF NEW HAMPSHIRE

Issued: October 21, 2011

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Recovery of Rate Case Expenses

Pennichuck Water Works, Inc. will recoup by surcharge its rate case expense from its customers in the amount of \$114,066.08 to be recovered from 26,438 customer accounts or \$0.36 per customer over 12 months as shown below:

Rates:

No. Customers

Surcharge

Pennichuck Water Works, Inc.

26,438

\$0.36 per month for 12 months

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